



Report on

ISO 21001:2018 Surveillance Audit 2 - EOMS

Audit Dates : 22nd – 24th January 2026

Audit Duration : 20 Hours (On-Site)

Lead Auditor : Dr. K. Sundaresan

Audit Representative (Auditee): Dr. K. Sathesh

Organized by : IQAC

Scope of Certification:

Designing of Curriculum and Imparting Education at Undergraduate Level in Engineering (B.Tech.) and Postgraduate Level in MBA, MCA & M.Tech.



Submitted by: **Mrs.P.Kowsalya, Document Manager (IQAC/NAAC/ISO/NEP)**

Madanapalle Institute of Technology & Science (MITS) Deemed to be University has advanced its commitment to superior educational standards by successfully completing ISO 21001:2018 Surveillance Audit 2 for Education Organization Management System (EOMS). This rigorous three-day evaluation, conducted by esteemed Lead Auditor **Dr. K. Sundaresan**. He verified full compliance with best practices in Educational Management, underscoring the Institution's dedication to excellence and ongoing improvement.



Audit Objectives:

- Determination of the extent of conformity of the management system, or those parts applicable of it, with audit criteria.
- Evaluation of the capability of the management system to ensure compliance with applicable statutory, regulatory and contractual requirements.
- Evaluation of the effectiveness of the management system to ensure the client organization is continually meeting its specified objectives.
- Identification of areas for potential improvement of the management system.
- Evaluation of the Management's responsibility for the company's policies.
- Evaluation of the links between the standard requirements and the management system requirements.
- Evaluation of the operational control of processes, including internal audits and management review.

Day Highlights:

Day 1: 22nd January 2026

- Opening Meeting (09:00-09:30a.m):

Audit commenced with an Opening Meeting attended by the **Vice Chancellor Dr. C. Yuvaraj**, Dr.D.Pradeep Kumar, Registrar, Dr. P. Ramanathan, Principal , Dr. K. Sathesh, EOMS Coordinator, IQAC members, Department Heads and Administrative Section In charges.

Dr. K. Sundaresan, Lead auditor explained Audit objectives, Scope, criteria, methodology, and schedule as per the approved Audit Plan. Audit representative acknowledged the audit scope and confirmed availability of documented information and process owners for verification. Audit was conducted through document review, Stakeholder interaction, Process verification and on-site inspection.





- **Site Tour (09:30a.m -10:30a.m):** Auditor conducted a comprehensive on-site visit to the college campus to gain insights into the organizational setup.
- **EOMS Activities, Risk Analysis, Internal Audit, Management Review, KPI, Objectives, Review of previous audit findings (10:30 a.m -12.30p.m):**

Auditor reviewed the EOMS implementation processes with Dr. K. Sathesh, EOMS Coordinator. The review included:

- ✚ Risk Register and mitigation plans
- ✚ Internal Audit Reports
- ✚ Management Review Minutes
- ✚ KPI Monitoring Reports

Dr. K. Sathesh, EOMS Coordinator presented structured documentation demonstrating compliance with Clauses 4 to 10 of ISO 21001:2018. Auditor verified that Internal audits were conducted systematically and corrective actions were effectively tracked. Document control procedures ensured proper version control and traceability.

- **Management/Leadership (12:30a.m -1:00 p.m):** Auditor interacted with **Dr. C. Yuvaraj, Vice Chancellor**, regarding leadership commitment and strategic direction of the Institution.

The discussion covered:

- Organizational context (Clause 4.1)
- Leadership and commitment (Clause 5.1)
- EOMS Policy Deployment (Clause 5.2)
- Risk-based Thinking and Quality objectives (Clause 6.1 & 6.2)
- Performance evaluation and continual improvement (Clauses 9 & 10)





Evidence of Strategic planning, Stakeholder focus and active monitoring of KPIs are produced. Auditor verified documented Management Review records and confirmed strong leadership involvement in sustaining the EOMS.

- **Admission & Statutory Requirements (1:30-3:30p.m):**

Admission and statutory compliance process was audited by Lead Auditor in interaction with Dr. V. Maruthi Prasad, Senior Assistant Director, Admissions.

Review focused on:

- ✚ Admission Procedure transparency
- ✚ Regulatory Approvals and Statutory requirements
- ✚ Communication to stakeholders
- ✚ Compliance records maintenance

Auditor verified documented evidence and confirmed that the Admission process conforms to applicable statutory and regulatory frameworks.

- **Curriculum Design and Development (3:30-4:30p.m):**

Curriculum Design process was audited by Dr. K. Sundaresan with Dr. P. Ramanathan, Principal and Dr. Rama S Komaragiri, Dean Academics along with Dr.Kusuma, Head of CSE(Data Science)

Discussion included:

- ✚ Curriculum planning and development process (Clause 8.3)
- ✚ Board of Studies approvals
- ✚ Stakeholder feedback integration
- ✚ Curriculum revision mechanism

HOD and Academic Coordinator of CSE (DS) presented documented evidence of structured Curriculum design aligned with Outcome-Based Education principles. Auditor confirmed systematic implementation of design and development controls.

Day 2: 23rd January, 2026:

- **Academic Management- UG – Engineering-CS Department (9:30a.m-11:30p.m):**

Dr. Gangadevi, Professor & Head of the CSE- CS Department, provided insights into Academic Processes and showcased documents to the Auditor, including Academic/Teaching-Learning Process, Lesson Plan, Delivery of lectures, Lab process Assessments, Result Announcement, Result Analysis, Satisfaction of learners in the Cyber Security Department.



- **Academic Management- PG – Engineering – M.Tech Computer Science & Engineering (11.30a.m -12:30 p.m):** Dr. M. Sree Devi, Professor & Head of the CSE Department, discussed Academic processes in the PG Programme- M.Tech-Computer Science and Engineering Department and showcased documents to the lead auditor & **Dr. K. Sundaresan**.



- **Examination Cell (12.30 p.m -1:00 p.m):** Dr. K. Sundaresan , Lead Auditor reviewed the Examination Cell in interaction with **Dr. V. Sai Kumar , Controller of COE (DTBU) and Dr. K. V. Narasimha Murthy** (Controller of Examinations).

Auditor verified:

- ❖ Confidential handling of examination materials
- ❖ Evaluation and moderation procedures
- ❖ Result processing controls
- ❖ Grievance redressal system

The processes were found to be systematically documented and effectively controlled



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- **Live Classroom Audit:(1.00p.m to 1.30p.m)**

Live classroom session in the **Electronics and Communication Engineering (ECE) Department** was conducted to observe **Teaching–Learning effectiveness and classroom engagement** by Auditor, **Dr. K. Sundaresan**. Overall classroom environment and Teaching–Learning process were found to be satisfactory with active student participation.



- **Academic Management- PG – MCA Department (2:00-3.00p.m):**

Dr. N. Naveen Kumar, Professor & Head of the MCA Department, provided insights into Academic processes Academic/Teaching-Learning Process, Lesson Plan, Delivery of lectures / Live Classroom / Lab process Assessments, Result Announcement, Result Analysis, Satisfaction of learners in the Master of Computer Applications Department showcased documents to **Dr. K. Sundaresan, Auditor**.



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- **Academic Management- PG – MBA Department (3:00-4:00p.m): Dr.Bhanu Sree Reddy, Professor & Dean ,School of Management Studies,** discussed academic processes including Academic/Teaching-Learning Process, Lesson Plan, Delivery of lectures / Live Classroom / Lab process Assessments, Result Announcement, Result Analysis, Satisfaction of learners in the Master of Business Administration Department and showcased documents to **Dr. K. Sundaresan, Auditor.**



- **Facility Maintenance & Transportation (4:00p.m -4:30 p.m):**

Facility Maintenance was audited with **Mr. V.D. Shivashankar (Site Engineer)**, verifying preventive maintenance records and infrastructure adequacy. A comprehensive review of the **Preventive Maintenance schedules** was conducted to ensure equipment longevity and operational safety. Auditor verified that all maintenance logs are being updated in real-time. Additionally, an assessment of **infrastructure adequacy** was performed to confirm that the current facility layout and utility capacities align with the site's projected operational requirements.



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Transport details were audited with **Mr. Rukmangadha**, **Transport Manager**. Auditor focused on the documentation of the vehicle fleet, including insurance renewals, fitness certificates, and driver compliance logs. Transport operations were cross-referenced with internal safety standards. The review confirmed that the Transport department maintains rigorous oversight of vehicle movement and maintenance records, ensuring seamless logistical support for the organization.



Purchase details were audited with **Mr.R.Sudhakar**, **Inventory Manager** for Procurement workflows, vendor management, and stock accuracy. Detailed scrutiny was applied to the **Purchase Order (PO)** lifecycle and suppliers management. Auditor verified the integrity of the procurement process, noting that inventory levels are managed effectively to prevent both stockouts and over-ordering. Documentation regarding vendor selection and lead-time management was found to be consistent with corporate procurement policies and needs some improvement in documentation also.



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- **Placement Cell: (4:30p.m -5:00 p.m)** Placement Cell was audited with Mr. M. Jayachandra, Placement Officer. The review included Placement statistics, Industry collaborations, Student Training programs and continual improvement initiatives. Auditor verified structured tracking of placement outcomes and employability enhancement activities.



Day 3: 24th January, 2026

- **Library (9:00 a.m-10:30 a.m):**

Dr. P. Rama Murthy, Librarian, presented detailed insights on Library operations, including Resource Management, Digital access systems and user services. Dr. K. Sundaresan, Lead Auditor, systematically verified the processes through comprehensive review of supporting documents and compliance records



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Closing Meeting (12:00-1:00p.m): The audit concluded with a formal closing meeting attended by the Vice Chancellor, Dr. C. Yuvaraj; Registrar, Dr. D. Pradeep Kumar; Principal, Dr. P. Ramanathan; EOMS Coordinator, Dr. K. Sathesh; along with IQAC members, Heads of Departments and Administrative Section In-Charges.



Outcome:

Audit Findings and Observations

Based on the evidence reviewed and interactions conducted between the Lead Auditor **Dr. K. Sundaresan** and respective process owners, the following conclusions were drawn:

- Education Organization Management System is effectively implemented and maintained.
- Leadership demonstrates commitment to quality and continual improvement.
- Academic and administrative processes conform to ISO 21001:2018 requirements.
- Internal audits and management reviews are systematically conducted.
- Statutory and regulatory compliance is ensured.



No Major Non-Conformities were observed. Opportunities for Improvement suggestions include strengthening regulatory update tracking mechanisms and enhancing digital documentation traceability.

Conclusion and Recommendation

After completion of the Three-day ISO Surveillance Audit(2) and verification of documented evidence presented by the Auditee representative, Dr. K. Sundaresan concluded that the Education Organization Management System of Madanapalle Institute of Technology & Science , Deemed to be University continues to conform to ISO 21001:2018 standards within the defined scope. The system demonstrates structured governance, effective Academic Control, Stakeholder focus and a strong culture of continual improvement. Based on Audit findings, continuation of ISO 21001:2018 certification is recommended.
